



**PINK SAND  
CONSULTANTS LTD**  
HELPING HANDS ACROSS THE WATER

# Privacy Policy for Pink Sand Consultants Ltd

Pink Sand Consultants Ltd (“we”, “us”, “our”) is committed to protecting your privacy and ensuring that your personal information is handled safely, securely, and in accordance with UK data protection laws, including the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

This Privacy Policy explains how we collect, use, store, and protect your personal information when you visit our website, contact us, or use our services.

## 1. Who We Are

**Pink Sand Consultants Ltd** Registered in England & Wales Company Number: 17377229 Email: [pinksandconsultants@gmail.com](mailto:pinksandconsultants@gmail.com) Location: North West England, UK

We provide professional support services to individuals, families, and organisations, including advocacy, consultation, and escort services.

## 2. Information We Collect

We may collect and process the following types of personal information:

### Information you provide directly

- Name
- Email address
- Phone number
- Postal address
- Details submitted through contact forms
- Information shared during consultations or service delivery
- Documents you upload or send to us
- Payment information (processed securely through third-party providers)

### Information collected automatically

When you visit our website, we may automatically collect:

- IP address
- Browser type
- Device information
- Pages visited
- Time spent on the site

- Cookies and similar tracking technologies (see Section 8)

### 3. How We Use Your Information

We use your information to:

- Provide and deliver our services
- Respond to enquiries and communicate with you
- Prepare documents, letters, or reports requested by you
- Manage bookings, consultations, and scheduling
- Maintain internal records and service notes
- Improve our website and user experience
- Comply with legal, safeguarding, or regulatory obligations
- Process payments securely
- Send updates or information you have opted in to receive

We will **never** sell your personal information or share it with third parties for marketing purposes.

### 4. Legal Basis for Processing

We process your personal data under the following lawful bases:

- **Consent** — when you voluntarily provide information or opt in to communication
- **Contract** — when processing is necessary to deliver the services you request
- **Legal obligation** — safeguarding, record-keeping, or regulatory requirements
- **Legitimate interest** — improving our services and website functionality

### 5. How We Store and Protect Your Information

We take data security seriously. Your information is stored securely using:

- Encrypted devices
- Password-protected systems
- Secure cloud-based storage
- Restricted access for authorised personnel only

We retain your information only for as long as necessary to fulfil the purposes outlined in this policy or to meet legal obligations.

### 6. Sharing Your Information

We may share your information only when necessary:

- With professionals involved in your support (with your consent)
- With legal or safeguarding authorities if required
- With service providers who help us operate our business (e.g., payment processors, secure storage platforms)
- When required by law or regulatory bodies

All third-party providers are GDPR-compliant and obligated to protect your data.

## 7. Your Rights Under UK GDPR

You have the right to:

- Access the personal data we hold about you
- Request correction of inaccurate information
- Request deletion of your data (“right to be forgotten”)
- Restrict or object to processing
- Request data portability
- Withdraw consent at any time
- Lodge a complaint with the Information Commissioner’s Office (ICO)

To exercise any of these rights, contact us at: [pinksandconsultants@gmail.com](mailto:pinksandconsultants@gmail.com)

## 8. Cookies and Website Tracking

Our website may use cookies to:

- Improve site performance
- Analyse visitor behaviour
- Enhance user experience
- Support website functionality

You can manage or disable cookies through your browser settings.

## 9. Children’s Privacy

We do not knowingly collect personal information from children without parental or guardian consent. Any information shared about a child is processed strictly for service delivery and safeguarding purposes.

## 10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated revision date.

## 11. Contact Us

If you have any questions about this Privacy Policy or how your data is handled, please contact:

**Pink Sand Consultants Ltd** Email: [pinksandconsultants@gmail.com](mailto:pinksandconsultants@gmail.com) Location: North West England, UK